



NEWS RELEASE
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LIGUANEA BRANCH IS NUMBER 1 FOR CIBC FIRSTCARIBBEAN ACROSS 15 COUNTRIES

Kingston, Jamaica, Jan. 19, 2022 - The Liguanea Branch of CIBC FirstCaribbean has emerged “Bank of the Year 2021/22” for the Caribbean.

The branch won based on a set of metrics quantified and assessed by the bank’s administrators. Branch Manager Maggie McGann won the “Joy Callender Award” named for former Associate Director, Retail Banking Channels, CIBC FirstCaribbean, Cayman Islands, who died of cancer in 2017. The branch teams also copped first place in the Jamaica network: “Top Retail Sales Award”, “Top Business Bank Manager Award” and “Top Platinum Banking Team Award”.

Several members of the Sales Teams were also commended for their performance, regionwide.

Noting that it is the second year that the Liguanea Branch is being named number 1, Chief Executive Officer Mark St Hill, praised Branch Manager Maggie McGann for “sound leadership” and her team for “outstanding teamwork”.

St Hill traveled from the bank’s Barbados based head office to deliver the news personally at Liguanea, on January 17, 2023, following a courtesy call on Prime Minister, Andrew Holness and meetings with clients and private sector representatives.

Celebrating with the team at the branch, St Hill said “Jamaica is a big player for CIBC FirstCaribbean, representing close to 53 percent of the people we serve. We are very encouraged by the bank’s performance here as you continue to punch well above your weight. We are committed to growing the business and we are putting in place all the enablers for you to do so.”

These sentiments were echoed by Deepa Boucaud, Director, Retail and Business Banking and David Small, Director, Strategy, Economics and Administration, who accompanied St Hill from Barbados and reiterated the focus on expanded digitization and simplification of processes “to enable clients to work smarter”.

Nigel Holness, Managing Director of the Jamaica operations noted that “the bank closed the last financial year in a very strong position thanks to the Retail teams, including the Liguanea Branch which contributed significantly to the bottom line. Our sales teams also performed commendably going head-to-head with their colleagues across the region”.

Describing 2022 as “one of the most challenging years- coming out of Covid-19”, he explained “we have worked hard to keep focus on our strategy of recovery and carving out a path best suited to this. As an institution the bar has been raised high and we are determined to surpass even further”.

Owen Francis Director, Retail and Business Banking, praised the employees for their “winning attitude”. Moreover, he said “that “based on the performances of the various branches on a weekly basis. There was never any doubt that Jamaica would be back in winner’s row. We are a brutally competitive force and it is my honour and privilege to lead this team.

Replying on behalf of the Liguanea Team and brimming with pride at their accomplishment, Maggie McGann declared, “now I know what it must feel like to win a Grammy”. She said that “without the efforts of the full team we would not be here sweeping these awards. It does not stop here. We have targets to achieve and we have to continue to work hard. I know I can count on you all to do your part. Thank you everyone.”

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Captions



The Liguanea branch of the CIBC FirstCaribbean is “Branch of the Year 2021-22”, across the region, based on a set of metrics quantified and assessed by the bank’s administrators of the performance of all its branches in 15 countries across the Caribbean. Here celebrating and holding the “winner’s plaques” (l-r) Marvia Virgo, Business Banking Manager, “Top Business Banking Manager Award - Jamaica”; Maggie McGann, Branch Manager, “Retail Sales Award” - Caribbean; Davian Whyte, Platinum Banking Associate and P. Alicia Linton- Brown, “Top Platinum Banking Team Award - Jamaica.” Ms. McGann also won the prestigious “Joy Callender Award”.



The Team of the Liguanea Branch of CIBC FirstCaribbean (back row) was named “Branch of the Year 2021/22” across the Caribbean, based on a set of metrics quantified and assessed by the bank’s administrators of all its branches in 15 countries in the Caribbean. Celebrating with them (standing 1-3 left) Lancelot Leslie, Financial Controller & Treasurer; Jerome Griffiths, Head of Human Resources and Renee Whitehorne, Marketing Manager and (seated l-r) Owen Francis, Director Retail & Business Banking; Nigel Holness, Managing Director; Mark St. Hill, CEO; Deepa Boucaud, Executive Director Retail & Business Banking; David Small, Director Strategy, Economics & Administration and Rosemarie Heammings Davis, District Manager, Corporate Area Branches.

About CIBC FirstCaribbean

CIBC FirstCaribbean is a relationship bank offering a full range of market leading financial services through our Corporate and Investment Banking, Retail and Business Banking and Wealth Management segments. We are located in fifteen (15) countries around the Caribbean, providing the banking services through approximately 2,800 employees in 64 branches and offices. We are one of the largest regionally listed financial services institutions in the English and Dutch speaking Caribbean, with US\$13 billion in assets and market capitalization of US\$1.3 billion. We also have a representative office in Hong Kong that provides business development and relationship management for our fund administration. The face of banking is changing throughout the world and CIBC FirstCaribbean intends to lead these changes with the expertise, integrity and knowledge gained from banking in the Caribbean since 1836.

CIBC FirstCaribbean is a member of the CIBC Group. CIBC is a leading Canadian-based global financial institution with 11 million personal banking and business clients. Through our three major business units - Retail and Business Banking, Wealth Management and Capital Markets - CIBC offers a full range of products and services through its comprehensive electronic banking network, branches and offices across Canada with offices in the United States and around the world.

For more information about CIBC FirstCaribbean, visit www.cibcfib.com, [Facebook](#), [Twitter](#), [LinkedIn](#), [Instagram](#) or [YouTube](#).

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